

# Vida Cork™ Tile & Plank Floor Warranty

## LIMITED WARRANTY—MANUFACTURING DEFECTS

Built-e Inc warrants that Vida Cork Tiles & Planks will remain free of manufacturing defects for a period of ten (10) years from purchase date by consumer or installer. All Vida™ Tiles & Planks are fully inspected prior to packaging during the manufacturing process. Because cork is a natural material, some variation in color and pattern is to be expected and is not considered defect. Installation of the tile or plank flooring is considered acceptance of color and pattern and no claims for color or pattern will be accepted after material has been installed.

## CONDITIONS OF WARRANTY

1. Warranty is non-transferable and is extended to the original consumer only.
2. Warranty is subject to meeting Vida™ Tile & Plank installation requirements and is void if subfloor, acclimation, adhesive, suitable use, room climate, maintenance, and all other installation requirements are not followed.
3. Warranty does not cover damage caused by accident, abuse, improper subfloors, incorrect underlayment or use of non-recommended adhesives, finishes, maintenance materials and/or cleaners and cleaning processes.
4. Maintenance and care must follow Vida™ guidelines and include the use of protective devices under rolling objects, heavy furniture, and at entries.
5. Excluded from Warranty Coverage is any damage from animal claws/nails; spiked shoes; abrasive materials including but not limited to gravel, pebbles, sand; flooding by water or other fluids, or extremes of moisture.
6. Warranty specifically excludes color change variation due to sun exposure. Cork is a natural material and may exhibit some fading due to sun exposure.

Any and all claims for warranty must be made in writing to Built-e Inc. at 4121 1<sup>st</sup> Ave South, Seattle WA 98134 within 30 days of detection of claimed condition. If Built-e Inc. accepts a claim under the terms of this warranty, it will repair or replace the flooring at its option. If the style of Vida Cork™ Tile & Plank is no longer available from USA stock, Built-e Inc. will replace the affected flooring with a product of equal or greater value.

This warranty covers material only and is for a one-time repair or replacement of defective material only. In no case will claims for any labor be accepted. In no case will any claims for subsequent or consequent damage or cost be accepted. No other warranties, express or implied, are made. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

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